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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

MAIL STOP PATENT APPLICATION

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

NEW APPLICATION TRANSMITTAL

Transmitted herewith for filing is the patent application of:

David S. Benco, Kevin J. Overend, Baoling S. Sheen, Sandra Lynn True and Kenneth J. Voight

Entitled: NETWORK SUPPORT FOR CUSTOMIZED AUTOMATIC CALL ANSWERING AND HOLDING

	Control Ac Fu To
5.	Fee Calculation (37 CFR 1.16)
4.	Information Disclosure Statement Enclosed Form 1449 PTO References
3.	Assignment
2.	Declaration or oath ☑ Enclosed (executed)
1. '	Required Papers Enclosed under 37 CFR 1.53(b) (Regular): 24

CLAIMS AS FILED						
(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) CALCULATIONS		
TOTAL CLAIMS (37 CFR 1.16(c))	31 - 20 =	11	x \$18	= \$198.00		
INDEPENDENT CLAIMS (37 CFR 1.16(b))	4 - 3=	1	x \$86	= \$86.00		
MULTIPLE DEPENDENT CLAIMS (IF APPLICABLE) (37 CFR 1.16(d))		ANY 0	\$ 290	= \$0.00		
BASIC FEE (37 CFR 1.16(a))				\$770.00		
Total =				\$ 1,054.00		

6. \square A check in the amount of \$1054.00 is enclosed.

7. Authorization to Charge Deposit Account

- The Commissioner is hereby authorized to charge the following additional fees or credit any overpayment during the entire pendency of this application to Deposit Account No. <u>06-0308</u>.

- 37 CFR 1.16(e) (surcharge for filing the basic filing fee and/or declaration on a date later than the filing date of the application)

8. Please address correspondence and direct telephone calls to:

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Respectfully submitted,

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Date 5, 2004

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"Express Mail" Mailing Label Number:

Date of Deposit:

EV 341152825US January <u>5</u>, 2004

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and is addressed to: MAIL STOP PATENT APPLICATION, Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date indicated above.

Stephanie M. Weinhardt